



**ILEMBE DISTRICT MUNICIPALITY  
ILEMBE –UMASIPALA WESIFUNDA**

**NOTICE: BILLING TECHNICAL ERROR**

Dear valued customer,

Please note that iLembe District Municipality's increase in the tariff of charges of charges is 9.5% for water and sanitation for the 2018/2019 financial period.

The municipality has encountered a technical error with billing a certain category of consumers which affect the sanitation levies. The technical error is known by the municipality and is presently being attended to and rectified.

The applicable adjustments will be effected on the financial system and will reflect on your August 2018 statement of account.

We apologize for any inconvenience caused.

For further clarity or if there are queries, kindly contact the below:

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**N.G. KUMALO  
MUNICIPAL MANAGER**